RMS

Training & Implementation

BUILD
Project plan & database configuration

LEARN
Hands-on operational training

GO LIVE
You're ready to run your business with RMS

CONNECT
Integration & OTA setup

EXTRAS
Additional modules*

*Incurs additional costs and/or training hours

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Training & Implementation

9 hours of set up & hands-on training

Virtual training & implementation

E-learning courses via RMS University

BUILD

You'll meet with your Onboarding Specialist to create a custom project plan & schedule training sessions. We'll help you build your database based on the package selected. If you're an Enterprise, we ensure that all properties are configured to your needs.*

LEARN

Learn how to make and modify reservations, open & close the day, configure custom correspondences, set up security profiles, advanced accounting, and more.

GO LIVE

Congratulations! You're ready to Go Live. A final call is scheduled to transition you to your RMS Account Manager and the Customer Support team.**

CONNECT

Our expert Integration Team guides you through setup of any and all integrations & OTAs you've picked out.

EXTRAS

We work with you to set up any extras, like Event Management or the Guest Portal.*

*Incurs additional costs and/or training hours
** Go-Live depends on your availability and timely completion of assigned tasks. The recommended success timeline is 2-3 sessions per week to go live in 3-6 weeks.

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