

MAKE A SMOOTH MOVE:

5 Steps For A Seamless Transition To RMS

If your current property management system isn't making your life easier, it's time to make a change. But implementing a new PMS is complicated, right? Actually, it doesn't have to be! RMS makes transitioning to our all-in-one, cloud-based software hassle-free. In just 5 steps, you'll be ready to go with your new RMS reservation and property management solution.

Let's Get Started



Consult With an RMS Software Specialist

Speak to one of our software specialists to determine which RMS features and interfaces your property requires. Are you missing out on direct bookings? Do you need a POS system? Do you want to simplify third-party channel management? We'll help you choose the best options for your property.



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Schedule a Free RMS Demo

Request a personalized demonstration of the RMS system to see how our software can enhance your business. Demos offer a powerful way to experience the features that make RMS a must-have solution for hospitality management.



Sign The Service Agreement

After a collaborative review of your property, we'll provide a quote that covers the features, modules and interfaces that best meet your reservation and property management needs. Once you sign the agreement, you'll become part of the RMS network!

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Meet Your Software Installation Specialist

Once you're officially an RMS client, you'll have a kick-off call with your dedicated RMS software installation specialist. We pride ourselves on our skilled, knowledgeable and friendly support, so you can count on your go-to specialist to facilitate a smooth installation process.



Onboarding & Launch

Get up to speed with everything RMS has to offer through personalized, one-on-one training sessions in addition to our online training tools.

Every new client receives 9 one-on-one, online training sessions with your software installation specialist to help you configure the system for your property's unique needs. We also offer RMS University, a self-guided online training tool that offers a convenient way to learn the software at a comfortable pace and ensures staff can utilize RMS effectively.



That's all there is to it! Change doesn't have to be hard when you make the switch to RMS. Plus, if you do have any questions or concerns, we're always available to help.



Our customer service team is available 24/7 to answer questions and troubleshoot any issues that may arise.



You can access a wealth of online educational materials through our Help Center, YouTube Channel and RMS University.

To learn more and start your seamless transition to RMS, visit www.rmsnorthamerica.com or call 858-427-1200 today.